

## News Release

For Release: 30 April 2020

### **Emma Gray appointed Group Executive, Data and Automation**

ANZ today announced the appointment of Emma Gray to the Group Executive Committee in a newly-created role as Group Executive Data and Automation.

Currently Chief Data Officer, Mrs Gray has led the bank's data strategy, including how data is defined, gathered, managed and protected.

Prior to joining ANZ in 2016, Mrs Gray spent three years at Woolworths where she most recently served as Chief Loyalty and Data Officer, reporting to the CEO. Before that she was a partner at Bain & Company, having worked across the United States, Europe and Australia for 15 years.

In her expanded role, Mrs Gray will continue to lead the transformation of the strategic use of data, as well as creating new customer insights and driving automation to ultimately improve customer experience.

Commenting on the appointment, ANZ Chief Executive Officer Shayne Elliott said: "The effective use of data, insights and automation will be a key in preparing the bank for the future, particularly as we respond to the challenges presented by COVID-19.

"Emma is an experienced international executive with significant experience in data and customer insights and the creation of this new group executive role recognises the critical role of data, insights and automation has in the continued digital transformation of ANZ," Mr Elliott said.

The appointment is effective 1 May 2020 and reports to Maile Carnegie, Group Executive Digital and Australia Transformation.

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*Approved for distribution by ANZ's Continuous Disclosure Committee*